FlySmart

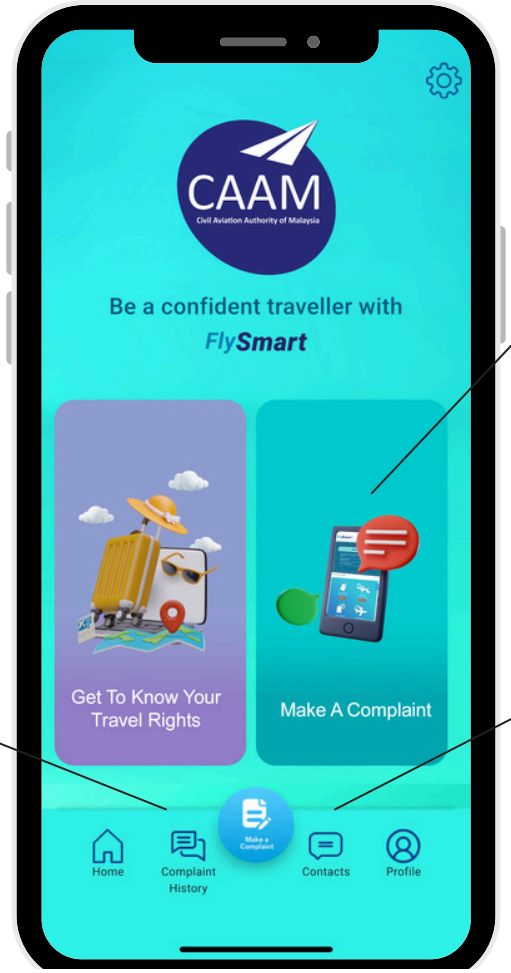
FlySmart Mobile Application

FlySmart is a **consumer platform on air travel rights in Malaysia, now overseen by the Civil Aviation Authority of Malaysia (CAAM).** Consumers can learn more about their travel rights , access answers to common travel questions, and refer to a consolidated list of local and foreign airline and airport contacts, including CAAM's consumer hotline and email. They can also submit a complaint to CAAM for any unresolved flight issues through the FlySmart website at www.flysmart.my or via the FlySmart mobile app on the go.

The FlySmart mobile application is available for download from **Google Play Store or Apple App Store,** giving consumers convenient access to the platform while on the go.

GET IT ON Google Play

Download on the App Store



Make a complaint

Empower consumers to exercise their rights by Making a Complaint to CAAM if they have not received a satisfactory outcome from the airline or airport

Complaint History

Enable consumers to track their complaint history

Contacts

Provides easy access to local and foreign airline and airport contacts, enabling consumers to reach them easily for any travel-related issues, along with CAAM's consumer hotline.